

Sleepeeze



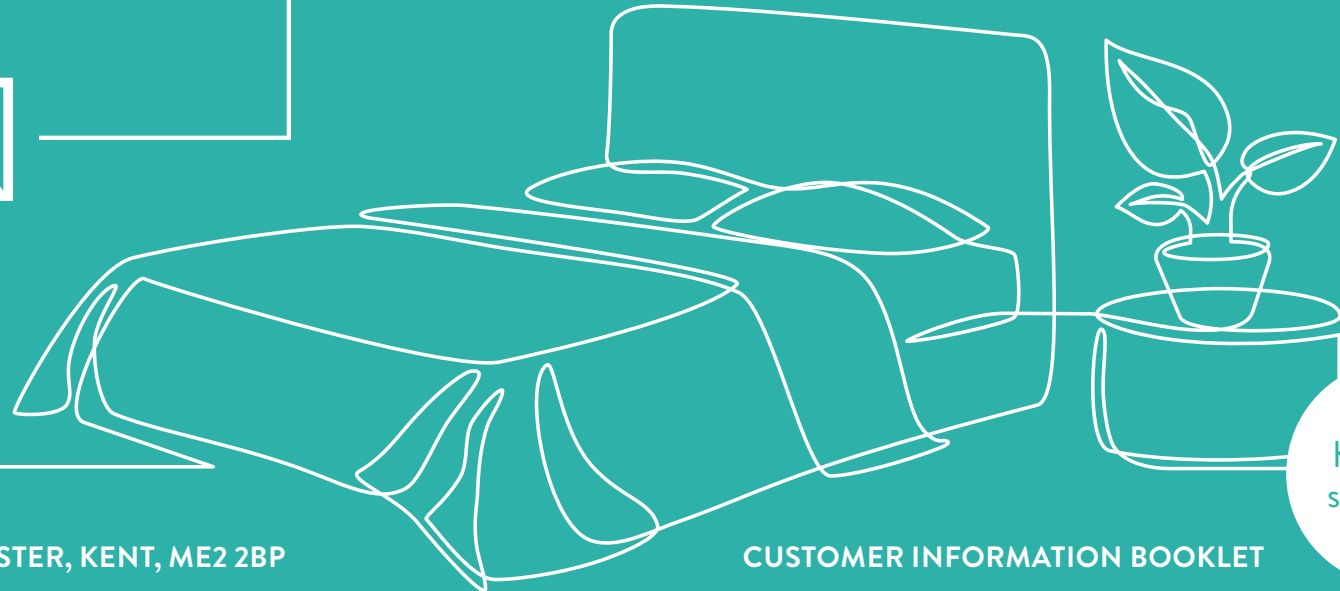
by Sleepeeze

Thank you for purchasing **Jack**, by Sleepeeze.
If you love your new **Jack** as much as we do,
please leave us a review on Trustpilot.



by Sleepeeze

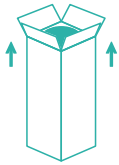
Say hello to **Jack**, your new Sleepeeze mattress.
With over 100 years of producing high-quality
sleep products, you can be assured that your
Sleepeeze purchase has been produced with
care and to the highest standard.



Keep in a
safe place

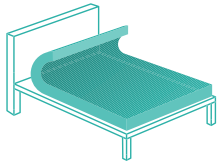
Unboxing Instructions

Setting up your Sleeppeeze Jack in a Box is simple. Just follow these 4 steps:



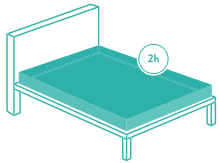
1

Unpack: Preferably in your chosen sleep space. (We'd recommend the bedroom, but we're open to ideas).



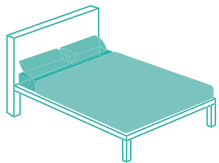
2

Place Jack: Carefully pop Jack on your bed base, remove the outer plastic cover and unroll.



3

Stand back: Once you've removed the inner plastic cover, all you need to do is wait a couple of hours until it's fully expanded.



4

Hit the sack: Change into pyjamas, put your phone on do not disturb, banish anyone from entering your room and enjoy a deep, dreamy sleep!

10 Year Guarantee

Sleeppeeze is confident all of our beds are made to the highest standards. Therefore, Jack comes with a full 10 year guarantee.

In the unlikely event of a defect becoming apparent, please contact our customer service within ONE month of the problem occurring. Please provide our customer service with proof of purchase, along with the nature of the issue and any photographs you have taken, which will help us to identify the potential cause. Following an inspection by our customer service, the defective product will be repaired or replaced free of charge.

Terms & Conditions

- Jack should always be placed on a suitable divan or bed frame. If positioned on a slatted base, the gap between the slats should not exceed more than 7cm.
- General wear and tear, including staining, excessive soiling, abrasion, tears and burns, misuse and normal bed filling settlement are excluded.
- This guarantee is non-transferable and valid from the date of the original purchase only.
- This guarantee may be invalidated if the purchaser does not follow or carry out proper care procedures as outlined in the guidelines or where the product has been adapted, abused, or altered.
- Consistent with meeting its obligations under the guarantee, Sleeppeeze reserves the right to undertake the lowest cost option to do it. This may involve rectifying the problem, arranging for the unsatisfactory component to be replaced or refunding part of the original purchase price.
- This guarantee does not extend to non-domestic usage, or to goods which are taken outside of the UK.
- The terms of this guarantee in no way limits legal and statutory rights.
- Sleeppeeze reserves the right to change specifications without prior notice as part of our continuous improvement policy.

JACK

by Sleeppeeze

Contact Us

Need a hand? If you have any queries regarding these instructions, please contact us before proceeding with the assembly of your product.

Call **01634 723 557** or email customerservice@sleeppeeze.co.uk

